



# SUMMIT WARRANTY CORPORATION

**INSPECTION WARRANTIES: IT'S ALL WE DO!**

## Wood Infestation Protection Plan

This plan will cover the cost to treat new termite and carpenter ant infestations, in accordance with this Plan, with a Termite Inspection Report stating there are no existing issues.

This Plan is applicable only to the client of the inspection report for a service rendered in conjunction with a full home inspection. Plan activation requires that your inspector has inspected the property noted on the Termite Inspection Report and has determined the current status of wood destroying pests and report of those findings has been delivered to the Plan holder.

During the 6-month protection period, if termites or carpenter ants are visually observed by the plan holder, you will be reimbursed up to \$2,000 for the cost of having the infestation treated, after the \$250 deductible is applied. Coverage only applies to the treatment of items listed in either the wood destroying Insect report or wood destroying organism report (whichever is applicable). This Plan covers the chemical treatment necessary to properly control the applicable wood destroying Insect or wood destroying organism. This Plan is not intended to cover repair of secondary damage, hidden or concealed damage to property as a result of the termite or carpenter ant. Any infestation called out in the original report will void this Plan for that specific area, nor is this Plan intended to cover any dwellings or structures outside the primary residence. The plan does not cover ancillary costs such as lodging or storage of goods, this is for the remediation only.

The Plan holder agrees to first notify Summit Warranty Corporation, via claim submission, and allow a company representative or certified professional of our choice to evaluate prior to any corrective action by any party. Any treatment or corrective action taken without first informing Summit Warranty Corporation may result in the Plan holder being denied coverage for that occurrence. This Plan does not cover fees associated with post treatment inspection. Plan does not cover the cost of setting or maintaining baiting systems or tenting.

Coverage becomes effective on the day of the home inspection report and is in effect for a period of 6 months thereafter. This Plan is not transferrable to any other party or property. This warranty, and all related disputes, shall be interpreted and enforced in accordance with the laws of Hamilton County in the State of Indiana without reference to, and regardless of, any applicable choice or conflicts of law principles. All claims must be submitted and accepted through the customer claims portal by logging into [www.summitwarrantyclaims.com](http://www.summitwarrantyclaims.com) prior to the expiration of this plan. Coverage under this Plan shall come after any and all other warranties or insurance coverages in place at the time of the claim and **may not** be applied to their deductibles.

## **CLAIM PROCEDURES:**

Go to [www.summitwarrantyclaims.com](http://www.summitwarrantyclaims.com) and create a secure account and login credentials. (claims can not be accepted via phone or email) Once your account is created and email verified, claimant will click on “**Submit New Claim**” and complete all required fields. All claims will require submission of the original full home inspection report (all pages) and a detailed repair estimate breaking out parts, labor as well as cause of the failure determined by a licensed or certified expert. Summit Warranty Corp reserves the right to request up to two additional estimates. The estimate must include contact information for the contractor. You will receive a notification that the claim was successfully submitted.

To check the status of your claim, or to upload documents requested by your claims analyst, log back in to your account, click on that specific claim shown on your dashboard, and review status updates and or comments from the claims team. All claims matching a registered property address will be reviewed in one business day. Once reviewed, your status will change from “Submitted” to one of the following: “Declined” status means your issue falls outside the warranty coverage; claims analyst will leave notes on your claim detailing the reason for no coverage and you will be able to inquire further by replying via your claims portal account. “Incomplete” status means there is missing or incomplete documentation, and you should read the notes left by your claims analyst, then upload the documents through your claim portal. “Inactive” indicates an incomplete claim has been open for a period of 60 days with no action by the claimant; after 60 days, the plan issuer reserves the right to cancel the claim, and a new claim would need to be started by claimant. “Pending Review” means we have received your updated claim information and it is under review. “Approved Pending Payment” means your claims analyst has approved your claim and it is in line for final review and check remittance! “Paid/Closed” means your claim is final and a check has been mailed. Please allow up to 14 days from the date of Paid/Closed status for your check to arrive.

Additional information required to successfully submit your claim:

1. Full name, email and phone number of person filing claim
2. Name of the home inspection company
3. Full address of the covered property **\*EXACTLY AS IT APPEARS ON THE HOME INSPECTION REPORT \***
4. A Brief Description of the issue you are having

**Summit Warranty Corporation, LLC an Indiana Corporation**

**13398 Tegler Dr. Suite 120, Box 132, Noblesville, IN 46060**

**Claims Department: 317-824-9444**